

### **MISSION STATEMENT**

Strengthening the core of Delaware

### **VALUE STATEMENTS**

- Integrity in all we do
- Provide Stellar Service to each Customer
- Respect for all
- Success through teamwork
- Constant improvement in all we do

### **OPERATING PRINCIPLES**

- Treating others as you want to be treated
- Empowering Associates to make informed decisions
- Rewarding based on merit
- Expecting openness and candor
- Insisting on good judgment before policies
- Expecting accountability